

Welcome
to
the



Secure Your World

About Us

We are your one-stop solution for all your security and facilities management needs.

In this ever-increasing competitive world, corporate companies are looking at reducing their overheads without compromising on the quality of services. There is an increasing demand from the corporate world to have one-stop solutions for their various requirements like security management and facilities management.

Being in the business of security and facilities management, we always strive to surpass our clients' expectations. By being extremely customer-focused, we work towards providing top-class facility solutions, surpassing our own benchmarks.

Headquartered in Hyderabad, we are spread across Telangana, Andhra Pradesh, Tamil Nadu, Maharashtra, New Delhi, Rajasthan, Punjab, and Haryana with over 5000 personnel spread across these locations.

Pan-India presence

- Telangana
- Andhra Pradesh
- Tamil Nadu (Chennai)
- National Capital Region (NCR)
- Rajasthan
- Maharashtra

Industries served

- Healthcare
- Pharma
- Manufacturing
- IT, ITES & BPO
- FMCG
- Residential
- Retail & Commercial
- Media & Entertainment



vision

To become India's best-in-class solutions provider in Security and Facilities Management by deploying professionally qualified manpower and providing exceptional customer service to our clients



mission

- Committed to provide ultimate security solutions through our vast network and professional handling
- Provide 'safe and secured environment' through highly experienced and extremely passionate and motivated teams
- Develop and execute customized integrated facilities management and total security management plans



core values

Trust: We always work towards earning the trust of our clients. Making ourselves trustworthy is the ultimate reward from the client

Transparency: Being transparent in all our operations has made the most reliable service provider and we intend to keep it that way

Discipline: We are very serious about maintaining discipline – either at the client's premises or in-house. Our staff are trained to maintain discipline

Ethics: We always follow a code of ethics in all our operations. Being ethical in everything we do has helped us grow to this stage.

services at a glance



Security Solutions



Facilities Solutions



Housekeeping



Engineering & Maintenance



Staffing



Front Office & Support



Façade Cleaning



Pest Control



Pantry Services



Landscaping & Gardening



Canine Brigade



E-Security



Security Solutions

Professional Services, customized Solutions

Royal Facilities Management Pvt. Ltd. is at the forefront of offering integrated security management solutions catering to a wide range of industries. At , we follow a structured approach in providing security services that are aimed at reducing/eliminating threats and safeguarding of property.

Offering security solutions involves providing a lot of assurance to clients about our capability. We precisely offer this through our dedicated security management team. Clients can be rest assured their property and facilities in safe hands.

A passionate team of highly experienced defence officers lead the security management services –thus providing the necessary assurance to our clients. They are complimented by well experienced quality control managers, mobile field officers and patrolling supervisors.

Strengths

Promoter-driven business expertise: Royal is a promoter-led and promoter-driven company, implying all the operations are directly monitored and managed by the top management. Clients, therefore, are assured best quality services

Quality coupled with value for money: In this highly competitive world, corporate companies prefer high standards in service quality while expecting value for money. Royal with its tight-knit control on operations, offers value for money while rendering quality service.

Flexible to scale up or scale down resources: It is natural that changes take place in client requirements over a period of time. Royal makes it easy for clients to scale up and scale down the resource engagement as and when required –thus saving valuable time and money for clients.

Highly motivated teams: This is one of the biggest advantages that Royal offers to its customers. Service quality largely depends on the productivity and efficiency of the teams, which in turn depends

on their motivation levels. Security and facilities teams at Royal are among the highly motivated teams in the entire industry.

Strict adherence to statutory compliance: Royal is serious about getting all the systems and processes audited at regular intervals and adhering to all statutory compliances and standards, including quality, environmental, safety, and health management (ISO 9001, ISO 14001 and OHSAS 18001).

In-house training academy: Royal is focussed on offering tailored training programmes to our personnel all over the country through our in-house training academy in Telangana. Royal also attracts new talent, trains them and provide employment.

Value-added services: In addition to the regular services, clients get premium value-added services like Quick Response Teams to address distress at sites, 24x7 control room service to quickly address queries and issues, etc.



100% Statutory
Complaint



Self-Performing
Model



24X7
Control Room



Training Academy
with Computer Lab



Quick
Response Team



E-Checklist



The-up with Army
Placement Node

MANNED SECURITY SOLUTIONS

Armed with a brigade of superiorly trained personnel, Royal Facilities Management Services Pvt. Ltd., is ready to excel the realm of manned security solutions. The customized training delivered to personnel based on their aptitude not only sets Royal Facilities Management Pvt. Ltd. apart but also allows for a perfect resource to be on guard for its clients. The specialty security services at Royal Facilities Management Services Pvt. Ltd., include:

Industrial Security

Our well-trained personnel are not only adept at handling regular security routines like visitor/employee logs, logistics and attendance management etc., but are also equipped with the competence to respond to disasters and accidents at the site.

Institutional Security

Whatever be the institution a school, college, office, hotel or even a place of worship, the well-mannered team of security personnel good at balancing courteousness and vigilance lends to smooth and hassle-free proceedings at your institution.

Malls and Retail Outlets

Royal Facilities Management Services Pvt. Ltd. provides the best-in-class security solutions for Malls and Retail Outlets. The personnel well equipped to handle security equipment like CCTVs besides being alert and on the vigil 24x7, 365 usher in a reign of fool-proof security

Bank/ATM Security

Appreciating the fact that Banks/ATMs happen to be the prime targets for thieves Royal Facilities Management Pvt. Ltd. provide specially trained personnel to meet their security demands with utmost efficiency.

Cash Transportation Services

Endowed with its own fleet of customized cash transportation vehicles and people with highest levels of integrity, Royal Facilities Management Pvt. Ltd. security is raring to emerge as the safest mode of cash transportation from banks to ATMs or other destinations in the state.

Residential Security

From a single dwelling to hi-rise apartments, Royal Facilities Management Pvt. Ltd. offers exceptional security solutions to make your home not only the sweetest but also the safest place on earth at all times as it should be.

Event Security

Security plays the most vital role in making an event pass-off without an incident in a way contributing to the overall success of an event. From barricading to entrance and exit routes' planning, from VIP escort to crowd management through to emergency response plans, Royal Facilities Management Pvt. Ltd.'s team of trained security experts helps in planning the security arrangement at the down to the detail so that an event becomes eventful for every stakeholder.

Personal Security (Bodyguards)

Backed by a specially trained team of personnel proficient in diverse combat techniques (armed and unarmed) Royal Facilities Management Pvt. Ltd. caters to the finest personal security solutions to its clients. With high alacrity and alertness as their forte, our personnel have the proven competence to keep our clients insulated from bodily harm.





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Unmanned Security Solutions

Royal Facilities Management Pvt. Ltd. has pioneers the domain of procuring, installing and maintaining state- of-the-art Surveillance equipment. All the products are exceptional in their own way as they are robust, exclusively modeled to suit individual requirements and

are user-friendly allowing hassle-free installation, maintenance and day-to-day operations. What's more? There is an active after-sale service that effectively responds to complaints swiftly.

Above all, Royal Facilities Management Pvt. Ltd. has a team of security experts who provide our clients with foolproof installation plans and security blue prints for making the facility literally unreachable.

The range of systems

Royal Facilities Management Pvt. Ltd. offers includes:

- i **Access controls**
- i **CCTVs**
- i **Fire Alarms, Fire Suppressors**
- i **Intruder Alarms**
- i **Perimeter Protection**
- i **We design and install all e- security systems**
- i **Office 24/7 control room**
- i **Fire & safety training and Management**
- i **And many more...**

Benefits to Clients:

Professional services at affordable prices: Avail highly professional services at costs that are competitive and pocket-friendly.

Fully customized solutions: We understand that each client's requirements are unique and so are our solutions. We tailor our solutions around your requirements – eliminating unwanted costs and resources.

Well trained officers and manpower: This is the most visible benefit that is immediately felt by our clients. We provide highly trained security officers

and manpower who know their job and who can manage all types of security-related incidents with utmost professionalism.

100% statutory compliance: Get the advantage of the 100% statutory compliance, which ensures that all the related protocols are adhered to. This gives clients the additional confidence in hiring us.

24x7 Control Room Service: A well-operated, round-the-clock customer care is always at your disposal to solve your queries and issues in the most professional and amicable manner possible.



Avenues covered for Security Services:

- i Reception & Lobby Areas
- i Transportation Hubs
- i Hotels and Restaurants
- i General Entrances
- i Shopping Malls
- i Hospitals and Medical Facilities
- i Construction Sites
- i Offices and Business Complexes
- i Financial Institutions
- i High-Rise Buildings
- i Research Facilities
- i Warehouses and Distribution Depots
- i Manufacturing and Industrial Facilities
- i Apartments, Villas and Gated Neighbourhoods
- i Parking Lots and Decks
- i Rail yards and Equipment Yards
- i Schools and Academic Institutions
- i Private Events and Parties
- i Community Facilities
- i Theatres and Concert Venues
- i Sports Venues



Facilities Management Solutions

Why hire different service providers for your facility needs like housekeeping, pantry services, and waste management services, when you can get all these and more from a single service provider?

Royal offers a one-stop solution for all your facility management needs. Over the years, Royal has developed robust and fool-proof processes for facilities management that are backed by efficient SOPs and stringent quality control measures.

Our facilities management services are highly process-driven and are coupled with on-field employees' professional behaviour to address issues during contingencies. While being process-driven, the services are also highly customized to suit each and every client based on their unique requirements.

Benefits to Clients

One stop solution: You get all the services related to managing your facilities in one place. Need not go hunting for multiple vendors.

Hygienic, spick and span: Rest assured, your facilities are in the best hands. Royal has gained the reputation of maintaining clients' facilities spick and span, while ensuring hygienic handling.

Well-trained, friendly staff: Our focus on training has yielded disciplined on-field staff who are more productive and efficient during all times. Well trained staff who know their job are an asset to any company.

Highly effective customer care: In addition to the on-field staff, you have an additional layer of service in the form of effective customer care. Open 24x7, all your issues and queries that get escalated are solved in quickest time possible.

Avenues covered for Facilities Management:

- | | |
|-----------------------------|---------------|
| i Manufacturing | i Industrial |
| i Healthcare | i Hospitality |
| i Pharma | i IT/ITES |
| i Commercial establishments | i Offices |

Our Clients



Tofflon



Housekeeping

It goes beyond just Keeping Clean

Housekeeping is not about keeping facilities clean. It goes beyond that. It encompasses proper maintenance of the facility and making aesthetic in the look and feel.

It is a crucial aspect of 'safety at workplace' as better housekeeping results in preventing accidents and reduce the severity / consequences of accidents.

Housekeeping is one of the major support functions for any organization. It plays a major role not just in the hotel and healthcare industries, but also in the manufacturing and service sectors. Its role can change depending on the industry.

At Royal, we offer highly customized house-keeping services that which most of the time match to the requirements of our clients to a 'T'.

Highlights:

- i High level of customization as per requirements
- i Fully vaccinated, full-time staff Usage
- i of latest tools and equipment Trained
- i in our academy on latest best practises in housekeeping





Engineering & Maintenance

Reducing downtime, Upkeeping Machinery

Facilities requires regular, preventive and on-demand maintenance services to keep their core activities functioning in an uninterrupted manner. It calls for an expert team to oversee engineering and maintenance works of facilities to upkeep them.

Engineering and maintenance teams at Royal are well trained in their respective trades viz. electrical, plumbing, HVAC, etc. Our teams also include specialist engineers who attend and oversee both preventive and on-demand maintenance calls. At Royal, we offer highly customized house-keeping services that which most of the time match to the requirements of our clients to a 'T'.

Our range of engineering and maintenance services include:

- i Preventive maintenance
- i On-demand maintenance
- i Electrical repairs and fixtures
- i Plumbing and piping works
- i Carpentry works
- i Other engineering-related repairs and services





Façade Cleaning Shining, Spick-n-Span

A lot of buzz and talk goes around the appearance of an office building. Facades are one of the most striking features for a corporate office and thus maintaining them neatly can generate positive vibes among the employees and visitors.

Royal undertakes this specialized service for clients who require them on either contractual basis or on-demand basis.

Façade cleaning is not just any other janitorial job. It is much more specialized and required adequate

training and special tools and cleaning agents to execute it successfully.

We have already undertaken and executed numerous contracts for façade cleaning for reputed names among all the metro cities in India. We assure our clients that we use only the best cleaning agents, abrasives, lubricants and tools to bring out a glossy, shiny finish for your facades.





Staffing & Office Support

Empowering Business. Nurturing Careers.

Our agile and innovative staffing solutions address your dynamic talent needs. People turn into assets of an organisation when they add values like integrity, commitment empowerment and care to their hard work. These professionals own up the organisation and fuel its journey to reach new milestones of success. It is critical that you get the right set of people with the apt skills and attitude, who align to your vision, share your passion and zeal to achieve excellence.

This is where we step in, We on your behalf, hire, train and manage the talent needed for your company, so that you can focus on what you do best, running it effectively. Be it short term assignments, seasonal placements or workforce management programmes, at

Royal, we bring the rightly qualified talent that will strengthen your arsenal on the drive to excellence

Following services fall under this category:

- i General & IT Staffing
- i Customer support
- i Reception and front office
- i Telephone and EPABX handling
- i Visitor handling
- i Conference room services
- i Back-office operations
- i Other associated functions





Pest control

Get rid of those Pests

A tropical country like India is home for various kinds of pests. It is a common problem in almost all cities and towns across the country. No company – big or small – is immune to these pests and rodents.

This is where we come in handy!

Royal offers highly effective pest control services that are also light on the pocket. Our intensively-trained staff can handle all kinds of pests and rodent situations in corporate office buildings, warehouses, commercial complexes and domestic households.

Our pest control services include:

- i Covid-19 disinfection
- i Termite control
- i Mosquito control
- i Rat/Rodent control
- i Flies control
- i Roach control
- i Bed bugs control
- i Birds control
- i General disinfection





Landscaping and Gardening

Well maintained & manicured

Landscaping gives a sense good and positive vibes for your premises. It is our belief that maintain gardens (however small) at your office premises can improve your value manifold among your customers. Well maintained gardens reflect the values and ethics that you uphold as a company.

Royal offers landscaping and gardening services either on contractual basis or on-demand basis. Our landscaping staff are trained under some of the finest horticulture and agriculture experts, while only the latest and best gardening tools and equipment are used.

Services include:

- i Operations & Management of Daily Schedules
- i Periodic Maintenance
- i Renewal / Replanting
- i Improvement of Aesthetics
- i Periodic Manuring & Nutrition
- i Periodic Pesticide Control
- i Maintenance of Indoor Plants





Canine Brigade

Well trained, highly effective squad

The advantage of a canine brigade always has its own advantages in the areas of security and protection. Royal trains and maintains a full-fledged pedigree dog squad that boasts of the best breeds including Doberman, Labrador and German Shepherd.

Royal's canine brigade is a highly specialized security wing, where the dogs are specially trained and made ready to tackle various security operations.

Royal dog squad offers a variety of services including:

- i Patrolling,
- i Sniffing and tracking operations,
- i Protection from intruders,
- i Protection of property and assets.

Our dog squad is trained and maintained by the best dog trainers and handlers in town.





E-Security

Cutting-edge tech., round-the-clock services

Technology has advanced by leaps and bounds when it comes to electronic security systems for securing property and assets. Take the leap of faith with Royal E-Security solutions that offer wholistic, cutting-edge and round-the-clock services for all your security requirements.

At Royal, we continuously update our electronic security systems to be at the forefront of technological advancements and provide our client only the best-in-class solutions with latest equipment.

Our solutions include:

- CCTV Surveillance System
- Access Control Systems (Biometric)
- EPABX / Fire Alarm Systems /
- GPRS tracking for vehicles
- Wireless Communication Systems
- E-Safe Lockers and Video Door Bells/Phones
- Digital Signage / Video Walls
- Guard Tour Systems and Monitoring Systems
- Fire Tour Systems / Metal Detectors
- Handheld and Door Frame
- Central Monitoring Systems



Training:

To upskill, upgrade and perform duties more professionally. Training is common for every industry and every job description.

Understanding the need for training in the areas of guarding and facilities management services, Royal has set up multiple training centres for training in-house staff as well as clients' staff in all aspects related to security.

Royal has put in place great infrastructure and best trainers and mobilizers for imparting training at our training centres. We undertake recruiting youth from various states, train them in various skills, and make them employable. The aim of this academy is to make the trainees more professional by inculcating the right skills and help in executing their jobs better in the security and facilities management industries.



Currently, training is imparted at the state-of-the-art training academies located at:

i Aziz Nagar, Hyderabad in Telangana.



Skill Development

Royal has aligned itself in line with the Government of India's vision of skill development among the youth of the country. To this extent, we have embarked on a mission to train youth in various skills so as to make them employable.

Skilled people have better chances of getting employed. With this intention, we work towards contributing in our own way towards eliminating unemployment and alleviating poverty in the country.

We are a registered partner under the Skill India Mission and approved agency under National Apprenticeship Promotion Scheme. We work in collaboration with central and state governments and NGOs towards skills upgradation in Security, Housekeeping and Hospitality segments.



Our vision is 'to become the leading Skills Development Company in Facility Management & Security Services (FMSS) in the country. We have therefore benchmarked a modest target to train 15,000 youth by the year 2025. By ensuring 100% placement in the FMSS industry we would not only be generating 'additional revenue' to the country as a whole, but also 'aid' towards nation building.

Training Course:



•A well-planned security training course is designed for a period of 30 days as per the guidelines of PSARA Act. It is an intensive training programme that offers 20 days of classroom and physical training and 10 days of on-job training. It covers various security related topics, while the secret sauce of the course being the soft skills training. Soft skills like customer handling, etiquette, good manners, etc. go a long way in maintaining healthy relationships and retaining customers.

Topics covered:

Introduction to Indian Security Industry Duties and Responsibilities of Security
Personal

Maintenance of Records
Control Access to a Site
Firefighting and Fire Safety
Control Room Duties
Hazards at Work
Health and Safety
Improvised Explosive Device /Booby trap Detection
Bomb Threat and Evacuation Procedures
Job Description
Customer Relations
Escort Duty
Arrest Procedure under
Criminal Procedure Code
ATM Management
Static and Mobile Patrol Soft Skills
Etiquette and Manners
Electronic Security and Equipment
Knowledge About Arms and Ammunition
Case Studies
Physical Trainings
Practical Drills

In addition to this training course, Royal also actively takes up designing customized training programs based on specific requests from clients on chargeable basis. They can either be conducted at the client premises or at any of our training academies based on the requirements. All training adhere to Indian Private Security Regulations Act 2005

ROYAL FMSECURITY TRAINING ACADEMY

Himayat Nagar (Aziz Nagar X Road), Hyderabad, Telangana - 500075

GO GREEN
SAVE GREEN



ROYAL

Facilities Management Pvt. Ltd.

Telangana

Plot No 1, MIG1, 2nd Floor, RNB Heights
Above Union Bank APHB Colony, Balanagar –
500037 Hyderabad, Telangana.

Andhrapradesh

Chengalamma Avenue, Tada, Nellore, Andhra Pradesh - 524401.

Tamilnadu

Flat No F5, House No. 4/850, Plot No. 3039A,
4th Main Chennai, Tamilnadu -600091.

Bangalore

Prema Plaza, 252, 7th Main, 103 Road,
Bangalore -560043.

Delhi NCR

Unit No. 1001, MG Road,
Near Metro Station, Gurgaon -122002.

Rajasthan

Shop No. 64, Phool Bagh, Bhiwadi,
Shopping Complex, Rajasthan -301019.

Haryana

Jhamra, Vijay Colony, Dist. Kurukshetra, Shahabad
Markanda, Haryana -136135.

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